Operations Analyst

At Capital One, we search the world to find talented people, then give you every opportunity to achieve greatness. We’re a *Fortune 500* company, a progressive financial services powerhouse spanning Credit Cards, Auto Loans, Savings, Home Loans, Healthcare Finance, Small Business and Banking. Here you’ll work in an intellectually rigorous environment. Receive meaningful responsibilities from day one. Be trained and mentored by leading professionals. And help reinvent a vital, fast-paced industry. Plus, you’ll be rewarded with impressive compensation and real work/life balance. It all adds up to an environment where you don’t have to compromise what’s important to you *outside* of the job to succeed *in* it.

As an Operations Analyst at Capital One, you can be certain to work on challenging and rewarding projects from day one. Imagine analyzing operational programs, completing tests to improve effectiveness, developing tools to increase performance, and conducting end-to-end process analysis. You’ll need to be comfortable establishing relationships and influencing others. Plus you’ll be performing analyses proactively in a constantly evolving environment.

**Responsibilities**

- Analyze the effectiveness and efficiency of operational programs
- Take a lead role in the identification, design, and analysis of tests and initiatives to improve program effectiveness
- Develop analytical tools and processes to improve operational performance
- Conduct end-to-end business process analysis
- Manage localized and cross-functional process improvement projects

**Qualifications**

- Degree in a quantitative major, including economics, engineering and operations research
- Strong standardized test scores (i.e., SAT, ACT, GMAT, GRE)
- Excellent quantitative, analytical, problem-solving and conceptual skills
- Keen leadership abilities
- Highly effective communications and persuasive skills
- Ability to work in a fast-paced, collaborative environment

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